

# *Multi-Factor Authentication (MFA)*

WPS GHA – Secure Login



# Agenda

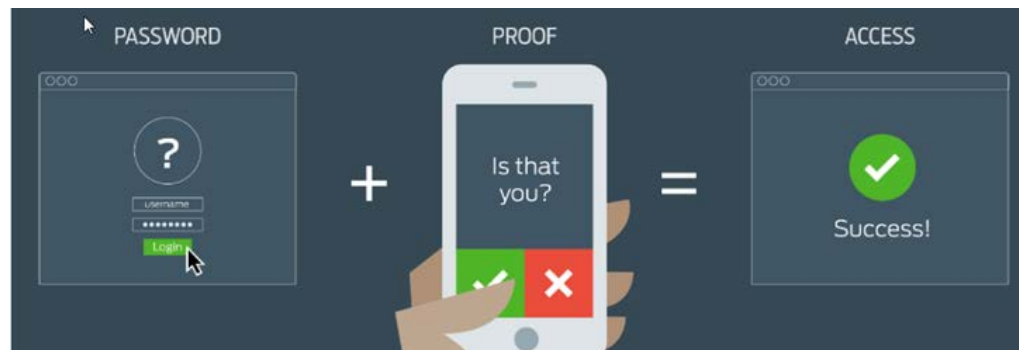
- What is MFA?
- Important Go Live dates
- How MFA works
- Reminders

How will it affect you?

***What is MFA?***

# What is MFA?

- CMS requirement for transactional side of WPS GHA Portal <https://www.wpsgha.com>
- Providers will be required to enter a unique temporary passcode
  - In addition to user name and password
  - Temporary passcode though email, phone, or mobile app



Mark Your Calendar!

*Go Live Dates*

# Important Go Live Dates

## *Providers Who Opt-In*

- Required to enter three pieces of authentication starting with the date you opt-in
- Implementation date is March 31st, 2017
- May NOT opt-out once opted-in

## *Providers Who Don't Opt-In*

- Required to enter only two pieces of authentication until mandated to opt-in
- Will eventually be mandated to opt-in
  - **All providers will be required to use MFA later part of 2017**

# Opt-In Screens

## My Dashboard

### Multi-Factor Authentication for logging in is now available on the WPS GH A Portal! ×

To opt-in to Multi-factor Authentication, click the button below.

Opt In

Dismiss

### Opt-in to Multi-Factor Authentication



Multi-Factor Authentication is now available on the WPS GH A Portal. This authentication method provides greater security for you and your data. If you wish to enable it for your account, please click on the 'Opt In' button below.

For more information on Multi-Factor Authentication on the WPS GH A Portal, [click here](#).

Opt In

Cancel

# Opt-In Screens

## Multi-Factor Authentication

### Setup Email & Telephone

A valid email address and telephone number are needed for setting up Multi-Factor Authentication. You can use your profile information, or enter another email address or telephone below. Be aware that BOTH options will be saved as your Multi-Factor Authentication methods. To continue, please select which authentication method you want to verify and click 'Send Code'.

Email Address \*:

Send Code

Telephone Number \*:

Send Code

Cancel

### Setup Google Authenticator

Select this option to enable Google Authenticator with your phone.



# Opt-In Screens

## Multi-Factor Authentication

### Setup Email & Telephone

To finish setting up Multi-Factor Authentication, please select the **DEFAULT** MFA method for logging into the WPS GHA Portal.

[<- Back to Previous Step](#)

Email Address \*:

julio.gomez@wpsic.com

☐ Default

Telephone Number \*:

871

123-4566

☐ Default

Finish

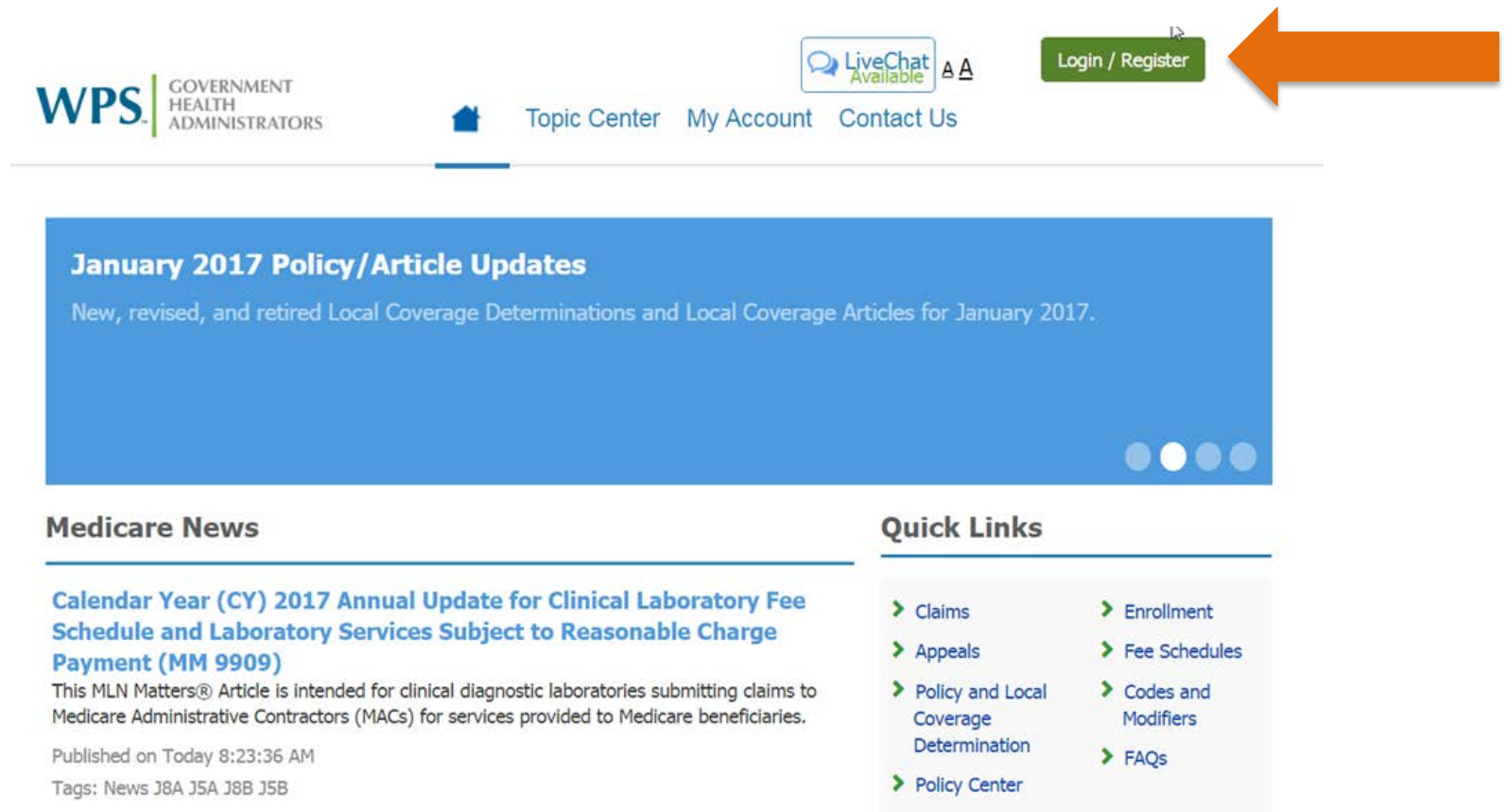
Cancel

Protecting Provider and Beneficiary Information

## *How MFA Works*

# How MFA Works

- Click on the “Login/Register” box



The screenshot shows the top navigation bar of the WPS Government Health Administrators website. The logo is on the left, followed by a home icon and links for Topic Center, My Account, and Contact Us. On the right, there is a LiveChat Available button, a font size adjuster (AA), and a green Login / Register button. A large orange arrow points to the Login / Register button. Below the navigation bar is a blue banner for January 2017 Policy/Article Updates. The main content area is divided into Medicare News and Quick Links sections.

**WPS** | GOVERNMENT HEALTH ADMINISTRATORS

LiveChat Available AA

Login / Register

Topic Center My Account Contact Us

### January 2017 Policy/Article Updates

New, revised, and retired Local Coverage Determinations and Local Coverage Articles for January 2017.

#### Medicare News

##### Calendar Year (CY) 2017 Annual Update for Clinical Laboratory Fee Schedule and Laboratory Services Subject to Reasonable Charge Payment (MM 9909)

This MLN Matters® Article is intended for clinical diagnostic laboratories submitting claims to Medicare Administrative Contractors (MACs) for services provided to Medicare beneficiaries.

Published on Today 8:23:36 AM

Tags: News J8A J5A J8B J5B

#### Quick Links

- > Claims
- > Appeals
- > Policy and Local Coverage Determination
- > Policy Center
- > Enrollment
- > Fee Schedules
- > Codes and Modifiers
- > FAQs

# How MFA Works

- Option for a Secure Login or Registration will appear

**Secure Login**

By logging into WPS GH A Portal, you agree to abide by all terms and conditions of the [Terms of Use for Transactional Areas](#)

**User Login ID:**

**Password:**

**Multi-Factor Authentication**

Your current selected MFA method is: **Email.**

Please click on the 'Send Code' button below. A 6 digit verification code will be sent to your email address. The code is valid for 30 minutes.

aust\*\*\*\*\*@wpsic.com **Send Code**

[Change verification method?](#)

**Login »**

[Forgot User Login ID/Password?](#)

**Registration**

If you don't already have an account click the button below to create your account.

**Create Account »**



[Browser Requirements](#)  
[Session Timeouts](#)  
[NPI Administrator Search](#)

# How MFA Works

- After obtaining code from email, enter code in box stating “Please type in your code” and click “Login”

[Forgot User Login ID/Password?](#)

**User Login ID:**

  
**Password:**  

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**Multi-Factor Authentication**

Your current selected MFA method is: **Email.**

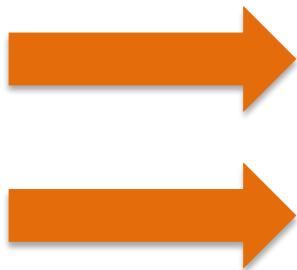

Please click on the 'Send Code' button below. A 6 digit verification code will be sent to your email address. The code is valid for 30 minutes.

[Didn't get verification code?](#)

[Create Account »](#)

[Browser Requirements](#)  
[Session Timeouts](#)  
[NPI Administrator Search](#)



# How MFA Works

- Option to change login method
  - Email, phone, or Google Authenticator (Mobile App) available

Areas

**User Login ID:**  
a\_provider

**Password:**  
Password

**Multi-Factor Authentication**

Your current selected MFA method is: **Email**.

Please click on the 'Send Code' button below. A 6 digit verification code will be sent to your email address. The code is valid for 30 minutes.

aust\*\*\*\*\*@wpsic.com **Send Code**

[Didn't get verification code?](#)

Please type in your code

Change verification method?

**Login »**

[Forgot User Login ID/Password?](#)

[Create Account »](#)

[Browser Requirements](#)  
[Session Timeouts](#)  
[NPI Administrator Search](#)

# How MFA Works

- Change login method by receiving code via email, phone, or Google Authenticator (Mobile App)

Select a Method

Password:

Password



## Multi-Factor Authentication

Your current selected MFA method is: **Email**.

Please click on the 'Send Code' button below. A 6 digit verification code will be sent to your email address. The code is valid for 30 minutes.



**Email**

aust\*\*\*\*\*@wpsic.com



**Telephone**

999-999-\*\*\*\*



**Google Authenticator**

Active

Login »

[Forgot User Login ID/Password?](#)

# How MFA Works

## Setup Google Authenticator

To set up Google Authenticator, first download the app from the App Store (iOS) or from Google Play (Android).



1. In the Google Authenticator app, select Scan barcode.
2. Use your phone's camera to scan this barcode.



3. When the application is configured, type the code generated, and click on 'Submit and Save'.

+ Can't scan the barcode?

1. In the Google Authenticator app, select Manual entry.
2. In Enter account name type your full email address.
3. In Enter your key, type in the secret key below.

1234567890123456

4. Make sure

Verification Code \*:


Verify

Cancel



# 3 Attempts

- 3 attempts to enter a correct password
- After 3 incorrect attempts you are locked out for 3 hours



**User Login ID:**

**Password:**

**Multi-Factor Authentication**

Your current selected MFA method is: **Email.**

Please click on the 'Send Code' button below. A 6 digit verification code will be sent to your email address. The code is valid for 30 minutes.

Send Code

[Didn't get verification code?](#)

[Change verification method?](#)

[Login »](#)

[Forgot User Login ID/Password?](#)

[Create Account »](#)

[Browser Requirements](#)

[Session Timeouts](#)

[NPI Administrator Search](#)

Help and Reminders

## *MFA Recap*

# Things to Remember

- Opt-in period
  - Voluntary beginning March 31, 2017
- Opt-out is not allowed once provider has opted-in
- MFA will become mandatory later in 2017
  - **Providers encouraged to opt-in early**

# Things to Remember

- MFA telephone option requires valid and direct phone number
- Valid email address
- Customer service/Live Chat support
  - Basic support
  - Password resets
    - Cannot obtain new passcode for provider

# Things to Remember

- Choose one default option when opting-in
  - Can be changed by checking different option
- Verify email and phone number under “My Profile”
- FAQs will be available on public side of WPS GHA Portal
- Instructions will be added to Portal manual

# Questions?

# Thank you!

**For your interest in learning  
more about the Medicare program!**

# Disclaimer

- WPS GHA has produced this material as an informational reference. Every reasonable effort has been made to ensure the accuracy of this information at the time of publication, however, WPS GHA makes no guarantee that this information is error-free and bears no liability for the results or consequences of the misuse of this information. The provider alone is responsible for correct submission of claims. The official Medicare Program provisions are contained in the relevant laws, regulations and rulings and can be found on the Centers for Medicare & Medicaid Services (CMS) website at [www.cms.gov](http://www.cms.gov).