

CONDENSED SPEAKER BIOS:

April Boyce: April Boyce has 32 years' experience in medical billing, medical coding, medical chart auditing and Physician Practice Management. She is a Certified Professional Coder and active member of the American Academy of Professional Coders. April is currently employed with Blue Cross Blue Shield of Michigan as a Manager for the Risk Team in the Quality and Provider Education department. She also serves as a member of the Risk Mitigation Team which focuses on educating providers on Risk Adjustment HCC coding as well as assisting them in proper medical record documentation and coding.

Sue Butler: Sue Butler has had a career in medical billing and coding for 40+ years. She is lead adjunct faculty at Lansing Community College providing instruction on medical billing and coding and has recently earned the designation of AAPC Approved Instructor. Sue has been in her current position at Accident Fund Insurance, for 8 years as a co-manager in the Medical Bill Review Department and oversees a department of 32 individuals. She is very passionate about the medical billing and coding field and strives to share that passion with her students and all she comes in contact with.

Kristine Cummings: Kris Cummings has 32 years of experience in the medical field. She is a Healthcare Compliance Analyst for Michigan State University Health Care, Inc and provides independent consulting services. She has been a speaker, author, a source for many national associations and publications, and is published in MedEd Portal. She has served multiple positions of the Lansing, Michigan AAPC chapter, as adjunct faculty at Lansing Community College and on their advisory board for their medical insurance billing and coding curriculum, as well as a member of WPS GHA Medicare Part B Provider Outreach and Education Advisory Group.

Dustin Dale: Former corporate senior leader Dustin Dale is a professional keynote speaker and author whose life mission was redefined on November 21, 2021. Dustin was told that he was headed towards death from an autoimmune disease. In four days, Dustin realized his mission still needed to be finished. During his many treatment sessions in an oncology department, Dustin wrote his first best-selling book, "Learn to Lead by Serving", where he shares his knowledge and experience of 10 years leading over 1,000 teams and more than 3,500 individuals. He has become an example of faith through his powerful testimonial. Dustin brings an authentic and inspiring message about what is meant to become a servant leader and delivering this message across corporations, universities and all industries has created a ripple effect for future leaders to succeed!

Shannon DeConda: Shannon DeConda's career has been spent solely in healthcare beginning as many of you, as the check-in receptionist at an urgent care. She progressed through her career in positions such as medical assisting, practice management and in-office practice coding, auditing, and educating which led to establishing NAMAS (the National Alliance of Medical Auditing Professional) 16 years ago. NAMAS was the first organization to formally educate and certify medical auditors. Ms. DeConda is the president of NAMAS, which is a division of Doctors Management, in which she is a partner and 2023 marks her 20th year with the firm.

Terry Habib: Terry Habib is the President/CEO and Senior Behavioral Specialist of Transitional Consulting Services, Inc. She has retained her state licensure as Psychologist/Limited License-Master's with a Certificate in Gerontology since 1985. Currently, Ms. Habib serves on the Board of Directors for the Michigan Association of Professional Psychologists (MAPP), she a credentialed member of the Case Management Society of America (CMSA), Case Management Society of Detroit (CMSD), Case

Management Association of America (CMAA) as well as the Association of Behavior Analysis (ABA). She remains active in her community and is a strong advocate for systems change within the healthcare industry.

Mary Mallory: Mary Mallory is the Risk Coding & Education Manager at The Physician Alliance, one of Michigan's largest physician organizations. In this role, she serves as a subject matter expert providing knowledge and proficiency in coding and billing. Mary has significant experience in risk adjustment, compliance review and diagnostic coding. She has been a certified coder since 2010 and has assisted and educated providers and their staff on proper diagnostic coding and other risk adjustment issues.

Mary Muchow: Mary Muchow is a Specialist in Provider Outreach & Education (POE) and has over 40 years of experience with WPS GHA. Prior to joining the POE team, Mary worked 20 years in the Benefit Integrity Unit as an investigator and later as a Medicare Fraud Information Specialist (MFIS). Mary joined the POE team in 2003. Her outreach and education activities include the development of professional and productive provider partnerships with various societies and associations. She also serves as a member of multiple CMS workgroups, including the Medicare Learning Network (MLN) National Provider Education Workgroup.

Lori-Ann Rickard: Lori-Ann Rickard founded Rickard & Associates in 2000 after years as a partner at a large Detroit law firm and working as a corporate counsel for the St. John Health System. Ms. Rickard is an accomplished litigator and experienced corporate attorney, and a recognized leader in healthcare law and estate planning law. She is also a Certified Professional Coder herself. Ms. Rickard has published several books and authored or co-authored numerous articles on healthcare matters. She is an active member of the American Health Lawyers Association, State Bar of Michigan Health Law Section, American Bar Association and American Academy of Professional Coders.

Dr. David Young: Dr. Young recently retired after 34 years in practice in the Lansing area. He was a partner at Pulmonary and Critical Care Consultants specializing in both Pulmonary Medicine and Sleep Disorders. He was born in Kirksville, Missouri where he returned to attend medical school a few years later. His internal medicine and pulmonary medicine training was done in Dayton, Ohio. During this time, he also did his Sleep Fellowship at Henry Ford Hospital in Detroit. He is a proud graduate of Michigan State University and still plays ice hockey.