

# 2025 MMBA Annual Expo Timeline

- 7am – 7:45am: Registration & Breakfast
- 7:45am – 8am: Opening Remarks by Connie Demeulenaere (MMBA President)
- 8am – 9:30am: **Keynote Shannon DeConda** Leadership through Mentorship
- 9:30am – 9:45am: Break
- 9:45am – 10:45am: **Session 1**  
1A – **Lori-Ann Rickard**: Death, Disability, or Retirement. Now What?  
1B – **Branden Chavez**: The Total on Totals  
1C – **Suzanne Kayner**: HAP/HAP Caresource Updates, Portal Updates, & Overview
- 10:45am – 11am: Break
- 11am – 12pm: **Session 2**  
2A – **Lori-Ann Rickard**: Billing/Coding Professionals & the Pressure to Commit Fraud  
2B – **Shannon DeConda**: Primary Care/Internal Medicine: Preoperative Clearance Medical Necessity  
2C – **Nicole Salava**: Medicaid Updates & Hot Topics
- 12pm – 12:30pm: **Pre-Lunch & Learn**
- 12:30pm – 1:30pm: Lunch
- 1:30pm-2:30pm: **Session 3**  
3A – **Jenna Godlewski**: Preparing for & Defending Against Payor Audits: Tips & Strategies to Increase Success  
3B – **Penny Yost**: Behavioral Health Updates, Resources & Tips  
3C – **Kelly Price and Michael Jagielski**: Meridian Health Plan Updates and Information
- 2:30pm – 2:45pm: Break
- 2:45pm – 3:45pm: **Session 4**  
4A - **R. Temple Dunlop**: Building Blocks of E/M: Lay the Foundation with the 5 Cs & CDI  
4B – **Christine Lesser**: Innovations in Chronic Pain Management for Improved Outcomes & Increased Patient Satisfaction  
4C – **Heather Peterson**: BCBSM Updates
- 3:45pm – 4pm: Closing Remarks and Giveaways

*2025 Expo has 6 CEU's Approved by AAPC and AMBA. (AHIMA Accepted under their 2025 Recertification Guidelines)*